

911 - Communications Deputy

Full Time position pay begins at \$ 14.76 per hour.

About the position:

The Owyhee County Dispatch Center is a state-of-the-art facility. It is operated 24/7/365. It is the main dispatch center for all emergency responders in Owyhee County through the Enhanced 911 system.

It takes a special person to be a dispatcher. Their importance is often overlooked in the emergency response field. Dispatchers are also the lifeline for law enforcement officers. They are the first person someone talks to when an emergency exists. Patience and the ability to gather information in a tense and urgent time while dispatching emergency services is a gift. It is multi-tasking to the extreme.

Owyhee County operates the dispatch center with 5 full time dispatchers & 2 part time dispatchers. The Detention Deputies are also trained to assist in an emergency. The female dispatchers are also trained to assist with female inmates when necessary. All of the dispatchers must test and certify in Medical Response Dispatching, CPR and AED, Idaho Law Enforcement Telecommunications System, National Crime Information Center, and attend POST Dispatch Academy

The Communications Deputy answers emergency and non-emergency calls for emergency services using a multi-line telephone and 911 systems. The person in this position is responsible for fast, efficient, and accurate receiving, dispatching, and processing of calls and messages from and to emergency services representative in the field. 911 Communications Center is a 24/7 office and shift work will be expected.\

Qualifications:

We are looking for someone with a high school diploma or something equivalent. The right person will be able to deal with all types of personalities and levels of anxiety from callers in a calm manner. For more detailed information check out the job description.

Application and full job description can be accessed at www.owyheecounty.net on the employment page.

Completed applications can be emailed to Stacy Woods swoods@co.owyhee.id.us or hand delivered. Additionally, you can mail applications to the Owyhee County Sheriff, PO BOX 128, Murphy, ID 83650

Owyhee County is an equal opportunity employer.